

Privacy policy for the Ampio application and website

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In Ampio, we respect your privacy and we are aware that you are placing your trust in us when sharing your data. Therefore, we would like to communicate the most important information to you about what happens to your personal data that we process. In this Policy, we detail how and when we collect your personal information, what we use it for, with whom we share it, how long we store it and what rights you have in relation to that.

1. Definitions

To make things easier, we have collected definitions of the most important terms used in this document:

1. **Application**

mobile software "AMPIO UNI", available for downloading from Google Play and App Store, and as a web application, which allows you to use your smart devices (Ampio products);

2. **Ampio Cloud**

a solution that facilitates using Ampio functionalities solely via Ampio servers (cloud). The solution enables remote access to the Application without the need to connect to a local (house) WIFI network of the user and without involvement of any third parties.

3. **Newsletter**

service provided electronically by the Administrator, which allows interested Users to automatically receive via e-mail the most important information related to the Website and Application;

4. **Policy**

the document that you are reading now, i.e. Ampio Privacy Policy;

5. **GDPR**

Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation);

6. **Website**

different websites under the ampio.com domain name managed by the Administrator.

2. Who are we and whose data do we process

AMPIO sp. z o.o. with its registered office at Szczecińska Str. 22, 72-010 Przęsocin, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for Szczecin-Center in Szczecin, 13th Commercial Department of the National Register Courthouse under the number KRS 0000639215, NIP 8513199749, REGON: 365517157, holding share capital of 155 100,00 PLN, e-mail address: ampio@ampio.com (hereinafter the "**Ampio**", "**we**", "**us**", "**our**") is the data Administrator of:

1. persons using the Application, including via the Ampio Cloud;
2. persons visiting and using websites under the ampio.com domain name;
3. persons who follow Ampio on Facebook, Instagram, LinkedIn and YouTube and interact with the Ampio profile, as well as persons who are members of Facebook groups administered by Ampio;
4. persons who contact Ampio directly via e-mail, telephone, "contact us" form on our website, or other available communication channels;
5. our Newsletter subscribers;
6. our business partners (advisors or consultants, contractors and service suppliers for Ampio).

3. When and how do we collect your data

We collect your personal data directly from you, when you:

- use the services that we provide in our Application;
- browse Websites under the ampio.com domain name;
- follow or interact with our social media channels or join Facebook groups administered by us;
- contact us via e-mail, phone, contact form on our website or other available communication channels;
- contact us as a part of business cooperation, advisory or consulting services, performing and providing services for us;

4. Reasons and grounds for data processing

1. persons using the Application, including via the Ampio Cloud:

- concluding and completing a contract for the provision of electronically supplied services via the Application, including complaint processing (Article 6(1)(b) of GDPR);
- fulfilling legal obligations under the provisions of tax and accounting laws connected with settling and processing of payments for services received from Ampio (Article 6(1)(c) of GDPR in connection with the provisions of tax law and accounting regulations);
- protecting and recovering claims associated with concluded contracts pertaining to the provision of electronically supplied services (Article 6(1)(f) of GDPR).

Supplying your personal data is necessary for you to receive our services and for us to fulfil our legal obligations.

2. persons visiting and using websites under the ampio.com domain name:

- ensuring the proper technical functioning of our website (Article 6(1)(f) of GDPR);
- profiling in order to analyse statistics of our website usage (Article 6(1)(f) of GDPR).

Supplying your personal data is necessary for you to be able to use our website.

3. persons who follow Ampio on Facebook, Instagram, LinkedIn and YouTube and interact with the Ampio profile, as well as persons who are members of Facebook groups administered by Ampio:

- informing about services that we provide and creating a positive image of Ampio (Article 6(1)(f) of GDPR)
- responding to inquiries and comments received via social media (Article 6(1)(f) of GDPR);
- granting you communication channels with other Application users (Article 6(1)(a) of GDPR).

Supplying your personal data is necessary for you to follow our social media profiles and for us to respond to inquiries and comments received via social media. Supplying your personal data is also a prerequisite to join the Facebook group administered by Ampio.

4. persons who contact Ampio directly via e-mail, telephone, "contact us" form on our website, or other available communication channels:

- responding to received inquiries (Article 6(1)(f) of GDPR).

Supplying your personal data is necessary for us to respond to your inquiries.

5. Newsletter subscribers:

- informing about the Application and other services provided by us, as well as creating a positive image of Ampio (Article 6(1)(f) of GDPR);
- direct marketing of Ampio services (Article 6(1)(f) of GDPR);

Supplying your personal data is necessary for us to activate your subscription of our newsletter.

6. our business partners (advisors or consultants, contractors and service suppliers for Ampio):

- contacting the employees of our business partners who are legal entities (Article 6(1)(f) of GDPR);

- contacting our business partners who are sole proprietors (Article 6(1)(b) of GDPR);
- protecting and recovering claims associated with contracts concluded with our business partners (Article 6(1)(f) of GDPR).

Supplying your personal data is necessary for initiating and maintaining business cooperation with Ampio.

In the case of:

1. persons using the Application, including via the Ampio Cloud, we process:

- e-mail address, name, surname;
- analytical data about the download source of the Application,
- data necessary to submit and process payment for purchased services;
- diagnostic data in the case of unexpected operation of the application that can, but do not have to be linked to the User's data;
- unique device ID in order to send PUSH notifications, unconnected to other User's data.

2. persons visiting and using websites under the ampio.com domain name, we process:

- IP address, data saved in cookie files;

3. persons who follow Ampio on Facebook, Instagram, LinkedIn and YouTube and interact with the Ampio profile, as well as persons who are members of Facebook groups administered by Ampio, we process;

- name and surname or alias, e-mail address, province and other information that are public on your profile or the ones that you will voluntarily supply us with;

4. persons who contact Ampio directly via e-mail, telephone, "contact us" form on our website, or other available communication channels, we process:

- name and surname, e-mail address, telephone number or other information that you will voluntarily supply us with;

5. Newsletter subscribers, we process:

- name and surname, e-mail address;

6. our business partners (advisors or consultants, contractors and service suppliers for Ampio), we process:

- name and surname, taxpayer identification number, e-mail address, telephone number.

5. Data retention period

Below you will learn how long we store obtained personal data, depending on the entity and processed data category:

1. persons using the Application, including via the Ampio Cloud:

- we store personal data obtained as a result of managing the User Account for 6 years;
- we process personal data, obtained in the course of processing payments for purchased services, for a retention period of accounting and tax records specified in the provisions of Polish law;
- additionally, we store personal data necessary for us to defend and vindicate claims for as long as it is required by the claim limitation periods specified in the provisions of law.

2. persons visiting and using websites under the ampio.com domain name:

- we store information about your IP address for as long as it is archived in the logs of the server hosting our websites, i.e. for 5 years, or less, depending on technical conditions;
- we store information contained in cookies according to the retention periods listed in the table in the cookies section of this Policy

3. persons who follow Ampio on Facebook, Instagram, LinkedIn and YouTube and interact with the Ampio profile, as well as persons who are members of Facebook groups administered by Ampio:

- we store data necessary for you to follow our social media profiles and necessary for us to answer your queries there for as long as you remain a follower of our profiles or keep interacting with them. It is important to note that your actions, such as comments and likes will remain visible even if you stop following our social media profiles and as long as you do not undo or delete them;
- data necessary to join and remain a member of Facebook groups administered by Ampio will be processed for a period of time that you remain a member of those groups.

4. persons who contact Ampio directly via e-mail, telephone, "contact us" form on our website, or other available communication channels:

- we store data necessary to answer your queries for as long as it is needed to resolve your query, or as long as it is required by the claim limitation periods specified in the provisions of law;
- additionally, we store personal data necessary for us to defend and vindicate claims for as long as it is required by the claim limitation periods specified in the provisions of law.

5. Newsletter subscribers:

- we store data necessary to manage Newsletter subscription until you withdraw your consent to receive it.

6. our business partners (advisors or consultants, contractors and service suppliers for Ampio):

- we store personal data that we obtain through contact with the employees of our business partners who are legal entities, and business partners who are sole proprietors, for as long as it is required by the provisions of tax law;
- additionally, we store personal data necessary for us to defend and vindicate claims, that result from contracts signed with our business partners, for as long as it is required by the claim limitation periods specified in the provisions of law.

6. To whom may we disclose your personal data

We present a list of entities that we may disclose your personal data to below:

1. persons using the Application, including via the Ampio Cloud:

- providers of IT services, tools and systems that we use to run and manage the Application (among others, Google Operations Ireland Limited, Facebook Ireland Limited, Apple Distribution International Limited, LinkedIn Ireland Unlimited Company), especially in order to:
 - authorise (verify) Application's users (see section authorisation tools of this Policy);
 - allow users to use the Application via external cloud services (see section external cloud services of this Policy).

We also use third parties' analytics and marketing tools that we described in the section analytics and marketing tools of this Policy).

- payment operators – exclusively in respect of information related to the payment for services purchased from Ampio;
- legal advisers and consultants providing services to Ampio to the extent that sharing of the data is essential for us to be able to use their services.

2. persons visiting and using websites under the ampio.com domain name:

- providers of IT services and systems, including analytics services and tools, that we use to manage our website and analyse its statistics;
- legal advisers and consultants providing services to Ampio to the extent that sharing of the data is essential for us to be able to use their services;

3. **persons who follow Ampio on Facebook, Instagram, LinkedIn and YouTube and interact with the Ampio profile, as well as persons who are members of Facebook groups administered by Ampio;**
 - social media providers;
 - entities that we hire to administer our social media profiles;
 - providers of IT services and systems that we use to manage our profiles on Facebook, Instagram, LinkedIn and YouTube;
 - legal advisers and consultants providing services to Ampio to the extent that sharing of the data is essential for us to be able to use their services.
4. **persons who contact Ampio directly via e-mail, telephone, "contact us" form on our website, or other available communication channels:**
 - e-mail services providers;
 - postal and courier services;
 - providers of IT services and systems that we use for our e-mails and website;
 - legal advisers and consultants providing services to Ampio to the extent that sharing of the data is essential for us to be able to use their services.
5. **Newsletter subscribers:**
 - providers of IT services and systems that we use to distribute our Newsletter.
6. **our business partners (advisors or consultants, contractors and service suppliers for Ampio):**
 - entities providing accounting and bookkeeping services for Ampio;
 - providers of IT services and systems that we use for the Ampio organisational structure's management;
 - legal advisers and consultants providing services to Ampio to the extent that sharing of the data is essential for us to be able to use their services.

Because we use the services of Google Operations Ireland Limited, Facebook Ireland Limited and Apple Distribution International Limited, your personal data may be transferred by these entities beyond the European Economic Area based on the standard contractual clauses (Article 46(2)(c) of GDPR). Any queries related to transferring data beyond the EEA should be directed straight to these entities.

7. Your rights

You have the following rights in connection with the fact that we process your personal data:

- **to demand access to and correction of your personal data**

You have the right to access information about you at any point in time and to correct it, if it is wrong.

- **to delete the personal data that we have about you and to limit its processing**

Upon your request, we will delete data that we have collected about you after achieving the purpose that they were intended to serve. At any time, you have the right to request deletion of your data or limitation of their processing.

- **to transfer data**

To the extent that personal data are processed in an automated manner in order to fulfill the contract (Article 6(1)(b) of GDPR) or based on your permissions (Article 6(1)(a) of GDPR), you have the right to receive personal data related to you from us in a structured, commonly used machine-readable format, and you have the right to send these personal data to another administrator without any objections from our side.

- **to object to data processing**

To the extent that personal data are processed in order to enable legitimate interests of Ampio (Article 6(1)(f) of GDPR), you have the right to object to your personal data processing.

- **to lodge a complaint with a supervisory authority**

If you think that our processing of your personal data violates the legal provisions in force on personal data protection, you have the right to lodge a complaint with a supervisory authority, i.e. President of the Personal Data Protection Office in Warsaw.

- **to withdraw the consent to process personal data**

If we process personal data on the basis of your consent, you have the right to withdraw it at any point in time, which does not change the legality of processing done on the basis of that consent before its withdrawal.

If you want to exercise your rights, please contact us by e-mail: ampio@ampio.com.

8. Automated decision making

We do not use any information provided by you for the purpose of automated decision making.

9. Authorisation tools

In order to conduct logging in and authorisation processes, we use the FusionAuth application provided by Inversoft Inc. FusionAuth collects and stores any personal data sent by the user via shared API and internet interfaces. Your personal data are not shared with Inversoft Inc. during authorisation and authentication. More information about data processing by FusionAuth can be found in [FusionAuth Privacy Policy](#).

Sign in with Apple (Apple ID) authentication

The "Sign in with Apple" function allows you to log into your Application account using your Apple account (Apple ID). More information about your personal data processing in connection with this service is available at:

- [Sign in with Apple & Privacy](#) and [Apple Privacy Policy](#).

Google sign-in authentication

The "Google Sign-in" function allows you to log into your Application account using your Google account. More information about your personal data processing in connection with this service is available at:

- [Use your Google Account to sign in to other apps or services](#).

Facebook login authentication

The "Facebook Login" function allows you to log into your Application account using your Facebook account. More information about your personal data processing in connection with this service is available at:

- [Facebook Data Policy](#).

10. External cloud services

Within the Application and Ampio Cloud, we allow you to link your user account with third-party cloud services (Amazon Alexa, Google Assistant, Apple HomeKit). Creating such an affiliation gives the said services consent to interact with your device(s) via the Ampio Cloud system. Within the framework of the existing affiliation, the third-party services' provider may gain access to the following information about an Ampio Cloud user: e-mail address, name, surname. Revoking the affiliation can be done at any time in the account settings. Below, you can find detailed information about your personal data processing in connection with these services:

- [Amazon.com Privacy Notice](#) and [Alexa, Echo Devices, and Your Privacy](#) (Amazon Alexa);
- [Google Privacy Policy](#) and [FAQs on privacy: Google Nest](#) (Google Assistant);
- [Apple Privacy Policy](#) (Apple HomeKit).

11. HubSpot CRM Suite

In order to effectively manage our relations with customers, we use the CRM Suite software provided by HubSpot Inc. Within the framework of the CRM Suite your personal data is shared with HubSpot Inc., which processes the data on our behalf in the role of a processor. Below, you can find detailed information about your personal data processing by Hubspot Inc.:

- [HubSpot Product Privacy Policy](#).

12. Poptin

On our websites, we use contact forms for clients. The forms are operated by a tool provided by Poptin Ltd. As a part of the form, your personal data is shared with Poptin Ltd., which processes the data on our behalf in the role of a processor. Below, you can find detailed information about your personal data processing by Poptin Ltd.:

- [Poptin Privacy Policy](#).

13. MailerLite

For commercial and non-commercial purposes (e.g., newsletters, or transactional messages), we use e-mail marketing services of an external provider. The services are operated by a tool provided by MailerLite. Having provided your e-mail address and having met the qualifying criteria, your personal data is shared with MailerLite, which processes the data on our behalf in the role of a processor. Below, you can find detailed information about your personal data processing by MailerLite:

- [MailerLite Privacy Policy](#).

14. Analytics and marketing tools

We and our business partners use different solutions and tools for analytics and marketing purposes. In the following sections, we present basic information about these tools and the platform on which we utilise them (website or Application). Detailed information on the subject can also be found in the privacy policies of particular partners.

Facebook and Instagram page insights

On our Facebook and Instagram profiles, we use the page insights function made available by Facebook Ireland Limited. Page insights is a function that allows us to view aggregated and anonymous data about our fanpage's users, and lets us understand the visitors' actions. We process personal data within the Page Insights as a personal data co-administrator with Facebook Ireland Limited according to Art. 26 of GDPR. All queries related to Page Insights should be directed straight to Facebook. For more information, follow the links below:

- [Data Policy](#) (Facebook) and [Instagram Data Policy](#);
- [Information about Page Insights](#) – a document describing the scope of our arrangement with Facebook Ireland Limited regarding personal data co-administering within the framework of Page Insights.

LinkedIn statistics

On our LinkedIn profile we use the page statistics function made available within the Page Insights tool. We process personal data in Page Insights as a co-administrator with LinkedIn Ireland Unlimited Company. All queries related to the page statistics function should be directed straight to LinkedIn. For more information, follow the following links:

- [LinkedIn Privacy Policy](#);
- [Page Insights Joint Controller Addendum](#) -a document describing the scope of our arrangement with LinkedIn Ireland Unlimited Company regarding personal data co-administering within the framework of LinkedIn Page Insights.

Google Ads

We use Google Ads on our websites. It is a tool that facilitates measuring the effectiveness of marketing campaigns run by Ampio, allowing us to analyse data such as, e.g. keywords, or the number of unique users. The Google Ads platform enables us to show our messages to people who have visited the [ampio.com](#) website before. Information about data processing by Google related to the above-mentioned service can be found [here](#).

Google Tag Manager

We use Google Tag Manager on our websites and in the Application. It is a JavaScript and HTML tag management system. Tags are small segments of code, which are used to, among others, measure the traffic and analyse behaviours of visitors (understanding the impact of our marketing campaigns, social media channels, remarketing and focus on target groups, as well as testing and website optimisation). More information about Google Tag Manager's privacy protection practices can be found [here](#), and Google Tag Manager terms of service can be found [here](#).

Google Analytics

We use Google Analytics on our websites and in the Application. Google Analytics's cookies are files used by Google to analyse the use of websites under the [ampio.com](#) domain name and the Application in order to generate statistics and reports on the functioning of those websites and the Application. Google does not use the collected data to identify a user, nor does it connect the data to enable such identification. Detailed information about the scope and rules of collecting data in that respect can be found [here](#).

Google Search Console

We use Google Search Console on our websites and in the Application. Tools and reports available within Search Console allow us to measure traffic from Google search. More information about Google Search Console's privacy protection practices can be found [here](#).

Facebook Pixel

We use Facebook Pixel on our websites and in the Application. Facebook Pixels is a tool that facilitates measuring the effectiveness of marketing campaigns run by Ampio on Facebook. The tool allows for advanced data analytics – both in the Application and on websites under the [ampio.com](#) domain name – used to optimise our actions, including the measures that we take using other tools offered by Facebook. Detailed information about data processing by Facebook can be found [here](#).

LinkedIn Insight Tag

We use the LinkedIn Insight Tag plugin provided by LinkedIn Ireland Unlimited Company on both, our websites and in the Application. The tool enables us to collect data related to your visits on our website, including your URL address, IP address, device and browser's characteristics (User Agent), as well as a time stamp. For detailed information about data processing by LinkedIn Ireland Unlimited Company, follow the links below:

- [LinkedIn Insight Tag – FAQs](#) and [LinkedIn Privacy Policy](#).

OpenReplay

We use OpenReplay provided by Asayer Inc. on our websites. OpenReplay is a diagnostic and analytical tool that facilitates session replays for surfacing issues in web applications. The tool allows for advanced data analytics on websites under the [ampio.com](#) domain name used to optimise our actions. Detailed information about data processing by OpenReplay can be found [here](#).

15. BotStar

On our websites, we use Botstar – a service that supports answering queries of website and social media users (so-called “chatbot”) – provided by Wistbit PTE LTE located in Singapore (“**Wistbit**”). On our behalf, Wistbit forwards automatic responses to questions asked via selected communication channels and uses the information to analyse website usage, create website activity reports, generate statistics reports and perform further services related to website and Internet use. We use Botstar specifically for the purpose of streamlining the process of addressing user queries related to Ampio products. For detailed information about data processing by Wistbit, follow the links below:

- [Botstar Terms of Service](#);
- [Botstar Privacy Policy](#).

16. Make

In order to manage our client relationships effectively, we use the Make software provided by Celonis Inc. As a part of the Make system, your personal data is shared with Celonis Inc. that manages them on our behalf as a processor. For detailed information about data processing by Celonis Inc., follow the links below:

- [Make privacy note](#)
- [Make data processing agreement](#)
- [Make terms and conditions](#)

17. Microsoft 365

In order to manage our client relationships effectively, we use the Microsoft 365 software provided by Microsoft Corporation. As a part of the Microsoft 365 system, your personal data is shared with Microsoft Corporation that manages them on our behalf as a processor. For detailed information about data processing by Microsoft Corporation, follow the links below:

- [Microsoft privacy statement](#)

18. Social media

We process personal data of users who follow Ampio profiles on Facebook, Instagram, LinkedIn and YouTube and interact with the Ampio profiles, as well as persons who are members of Facebook groups administered by Ampio. For detailed information about data processing by the respective social media platforms, follow the links below:

- [Facebook and Instagram data policy](#);
- [LinkedIn privacy policy](#);
- [YouTube privacy policy](#) and [YouTube Terms of Service](#).

19. Cookies

On websites under the [ampio.com](#) domain name we use cookies (“**cookies**”) and similar technologies (e.g. pixel tags).

Cookies are small information packs saved on terminal equipment, which usually contain the service address, placement date, expiry date, unique number and additional information related to the purpose of a given file.

Cookies that we use can be divided into 3 categories:

- **functional files**, which allow us to adjust a website to the user's needs by remembering his/her preferences and choices. These files include especially files storing user preferences, regional settings and authentication status;
- **statistical and analytical files**, which allow us to understand user behaviours on our website through aggregated and anonymous statistical information;
- **marketing and remarketing files**, which allow us to track the users of our websites and inform them about the online services that we offer.

We use social media plugins and advertising tools of Google, Facebook and LinkedIn. This means that – depending on device settings and your permissions – information about our website usage can be linked to other information that were shared by you with Google or Facebook, or were collected by these services as a result of you using them. The websites collect data directly from your browser and process them according to their own privacy policies (relevant links can be found below).

When you visit websites under the ampio.com domain name, the following third-party cookies can be saved on your computer or device:

Provider	Purpose	Files	More information	Retention period / comments
Google	Within Ampio Cloud, we enable authentication with a Google account for our users. Social authentication service providers use the listed files in order to implement login processes.	APISID, CONSENT, G_AUTHUSER_H, G_ENABLED_IDPS, HSID, NID, OGP, OGPC, SAPISID, SEARCH_SAMESITE, SID, SIDCC, SSID, SIDCC, SSID, __Secure-3PAPISID, __Secure-3PSID, __Secure-3PSIDCC, DV, 1P_JAR, OTZ	Google privacy policy	Permanent, excluding G_AUTHUSER_H, which is stored for the duration of the session.
Google reCAPTCHA	In order to protect Ampio systems against potential malicious, automated campaigns, some of the functional internet services of Ampio and Ampio Cloud are protected by Google reCAPTCHA mechanism. The mechanism allows us to recognise requests from actual users from automated requests.	APISID, CONSENT, G_AUTHUSER_H, G_ENABLED_IDPS, HSID, NID, OGP, OGPC, SAPISID, SEARCH_SAMESITE, SID, SIDCC, SSID, SIDCC, SSID, __Secure-3PAPISID, __Secure-3PSID, __Secure-3PSIDCC, DV, 1P_JAR, OTZ, _grecaptcha	Google privacy policy	Permanent, excluding G_AUTHUSER_H, which is stored for the duration of the session. _grecaptcha stored within local storage.
Facebook	Within Ampio Cloud, we enable authentication with a Facebook account for our users. Social authentication service providers use the listed files in order to implement login processes.	fblo_*, fbm_*	Facebook privacy policy	Permanent
Google Analytics	Files related to the functioning of analytical tools that allow us to learn how users utilise our Services. Cookies are used to anonymously track user behaviours associated with performing analytical functionalities.	_ga, _gat_*, _gid, _ga_*, _gac_gd_*, _gac_*, __utma, __utmt, __utmb, __utmc, __utmz, __utmv, __utm_, __utmxx, _gaexp, _opt_*	Google privacy policy	Permanent
LinkedIn	Tracking cookies related to marketing functionalities of LinkedIn.	UserMatchHistory, AnalyticsSyncHistory, li_oatml, lms_ads, lms_analytics, li_fat_id, li_sugr, U, _guid, BizographicsOptOut, li_mc, lidc, liap, bcookie	LinkedIn privacy policy	Permanent
Facebook	Tracking cookies related to marketing functionalities of Facebook.	spin, fr, xs, c_user, datr, sb, _fbp, _fbc	Facebook privacy policy	Permanent
BotStar	As a part of our internet services, an interactive chat may be made available to users. In order for it to use properly, the following cookies can be used.	_biz_pendingA, _biz_flagsA, _gcl_au, _biz_uid, _mkto_trk, _biz_nA, _gid, _ga, _hjid, _hjAbsoluteSessionInProgress, _hjFirstSeen, botstar-live-*, botstar-widget-state-*, botstar-live-user_id-*	BotStar privacy policy	Permanent, botstar-live-*, botstar-widget-state-*, botstar-live-user_id-* files retained in local storage.

When you visit websites under the ampio.com domain name, the following cookies may be saved on your computer, or device by services that are a part of Ampio infrastructure:

Purpose	Files	Retention period
Files storing session identifiers of an authenticated user within Ampio services.	clerk.session, knot.session, buddy.session, lever.session, PHPSESSID, fusionauth.session, wordpress_logged_in_*, wordpress_sec_*	Duration of a session, excluding fusionauth.session, which is stored permanently.
Storing information regarding user preferences in terms of functionalities related to localisation and internationalisation of content.	TZ, LANG, pll_language,	Permanent
Contains the most recently used return address provided by the user in a complaint in order to auto-fill complaint form fields.	fusionauth.locale, fusionauth.timezone BUDDY_LRA	Permanent
Storing information about the last selected user installation in order to display it to the user on his/her next visit.	KNOT_DEV_ID	Permanent
Saved when the user closes the alert about cookies used by the website.	DISMISS_COOKIES_ALERT, euCookie	DISMISS_COOKIES_ALERT stored permanently, euCookie for the duration of a session.
Stores an SSO session's identifier. An SSO session enables access to a number of Ampio services with the use of one, common authentication mechanism. Also, thanks to this file, the user remains logged in after closing the browser.	fusionauth.sso	Permanent
Set for the purpose of verification whether the user's browser accepts cookies, or not.	wordpress_test_cookie	Session duration
Stores preferences of a logged in user within the CMS platform of Ampio services.	wp-settings-time-*, wp-settings-*	Permanent

You can turn off saving of cookies directly in the device used to connect to our website, following the manufacturer's instructions of your browser:

- [Google Chrome](#)
- [Safari](#)
- [Mozilla Firefox](#)

Information regarding the configuration and deletion of cookies in other browsers can be found on the given manufacturer's website.

Cookies in the FusionAuth application

The FusionAuth application, which is a part of the Ampio infrastructure, uses cookies and tools for session management in API interfaces and in the JSON token authorisation process, as well as Refresh. More information regarding the cookies use in the FusionAuth application can be found in the cookies section and in the [FusionAuth Privacy Policy](#).

20. Changes in the privacy policy

Provisions of the AMPIO Sp. z o.o.'s Privacy Policy may be changed and improved on, and the updated versions will be published every time on our website with the latest revision date.

The policy is applicable from 16th October 2023.